User Manual

Professional
Cordless clippers



ViSAGE®

AFTER SALES SUPPORT

W1

AU **1300 663 907**

customercare@balcobrands.com

MODEL: AP180320
SELLABLE ID: 742897

08/2026

1 YEAR WARRANTY

Contents

1 Safety 4

2 Product Overview 5

2.1 Features 5

2.2 Technical Specifications 6

3 Before Cutting Hair. 6

3.1 Charging the Battery 6

3.2 Optimising the Lifetime of the Rechargeable Batteries 6

3.3 Changing the Combs 6

3.4 Lubricating the Blades 6

3.5 Cutting Guide 7

4 Taper Control 7

5 Tips for Cutting Hair 7

5.1 Step 1 – Nape of the Neck 7

5.2 Step 2 – Back & Side of the Head 7

5.3 Step 3 – Side of the Head 8

5.4 Step 4 – Top of the Head 8

5.5 Step 5 – To Finish 8

5.6 Creating an All-Over Even Cut 8

5.7 Outlining 8

5.8 Storage 8

5.9 Barber's Cape with Suction Cups 8

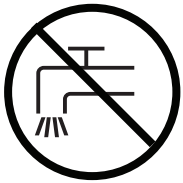
6 Disposal 9

7 Cleaning & Maintenance 9

8 Warranty 10

8.1 Warranty Conditions 10

1 Safety



Before using the appliance for the first time, you must read and understand the operation manual completely

- Polythene bags over the product or packaging may be dangerous. To avoid danger of suffocation, keep away from babies and children. These bags are not toys.
- Keep away from water.
- **WARNING:** Keep the Hair Clippers and charging cable dry.
- This product is intended for domestic use only. It is not intended for commerical, trade or industrial use.
- Do not place or store the appliance where it can fall or be pulled into a sink or bath.
- Do not reach for an appliance that has fallen into water. Unplug it immediately.
- Do not use while bathing or in the shower.
- Do not place or drop into water or other liquid.
- Do not use in dusty conditions.
- Do not drop the Hair Clippers. Dropping or rough use of the unit may cause damage.
- Do not place near strong magnets or strong electric currents.
- If the Hair Clippers is not in use, turn off and unplug from any power source.
- Do not attempt to repair, open or alter any components of the Hair Clippers. In the case of improper usage or if you have opened, altered and repaired the product yourself, all guarantees are void.
- If the supply cord is damaged, do not use the product. Contact customer service for repair or replacement.
- The supplier does not accept responsibility for additional or consequential damage other than covered by legal product responsibility
- The supplier is not responsible for the end use of this product including any improper use or when used for purposes that are not specified
- If the appliance is subjected to a major change in temperature, pressure or humidity, let the appliance acclimatise for 30 minutes before you use it.
- Always check the appliance before you use it. Do not use the appliance if the blades, hair clipping comb or hair thinning comb is damaged or broken, as this may cause injury.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance and accessories.
- Use, charge and store the appliance at a temperature between 15°C and 35°C.
- Unplug the appliance before cleaning.
- Keep the Hair Clippers and power cable away from heat sources and hot surfaces.
- Always protect the power cable from undue flexing and wearing – do not allow the cable to hang off edge of the counter or table.
- Do not wrap the cord around the Hair Clippers.
- Do not leave the appliance unattended when it is plugged in.
- Store the Hair Clippers in a moisture-free area.
- Always make sure blades are aligned properly.
- To disconnect, turn all controls to OFF, then remove the cord from the electrical outlet.
- Do not use an extension cord or a voltage converter with the Hair Clippers.
- Do not use this appliance with an external timer or separate remote-control system of any kind.
- Do not operate with aerosol spray products or where oxygen is being administered.
- Never use compressed air, scouring pads, abrasive cleaning agents or aggressive liquids such as petrol or acetone to clean the appliance.
- The product must only be supplied at safety extra low voltage corresponding to the marking on the appliance.

2 Product overview



1. Hair Clippers
2. Taper lever
3. ON/OFF switch
4. Wide neck brush
5. Cleaning brush
6. Blade guard
7. 8 x cutting guide combs
8. Right & left ear guide combs
9. Styling comb
10. 2 x sectioning hair clips

*Not shown

11. Scissors
12. Storage pouch
13. Oil
14. Mirror
15. USB charging cord*
16. Barber's cape with suction cups*
17. Getting started guide*
18. Warranty card*
19. Instruction manual*

2.1 Features

- 22 piece barber kit including 10 cutting guide combs: (3-6-10-13-16-19-22-25mm, left and right ear combs)
- 3-4 hour cordless operation per charge
- Adjustable blade length
- Stainless steel blades

2.2 Technical Specifications

Model Specification:	AP180320
Warranty:	1 year
Battery:	2000mAh
Indicators:	LED charging indicator
Power system:	Cordless (rechargeable)
Input:	5V DC 1000mA

3 Before cutting hair

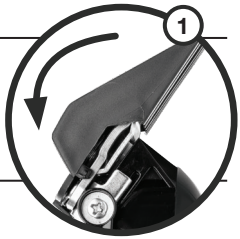
Remove any packaging material and labels before using your Hair Clippers for the first time. Fully unwind the USB cord and inspect it for damage. Do not use the appliance if any part has been damaged. In case of damage, contact our after-sales support line for advice on a replacement or return.

3.1 Charging the battery

1. Before using your Hair Clippers for the first time, charge it fully for 4 hours.
2. Plug the USB charging cord into your Hair Clippers and then plug the USB end into a USB power source (**not included**). Please ensure that the Hair Clippers ON/OFF switch is OFF. The charging indicator light will glow red to indicate that it is charging and turns to green once fully charged.

3.2 Optimising the lifetime of the rechargeable batteries

Discharge the rechargeable batteries completely twice a year by letting the motor run until it stops. Then fully recharge the batteries.



3.3 Changing the Combs

Switch the clipper off before changing the combs.
To attach the combs, hold the comb with the teeth facing up and snap it firmly to the bottom of the clipper blade (Fig 1).

⚠ WARNING

» Injuries & material damage due to incorrect handling. Do not use the appliance if the teeth are damaged or missing from the blade or if the blades are misaligned as injury may occur.



3.4 Lubricating the Blades

It is highly recommended before each use to lubricate the blades with the oil provided. This ensures optimum cutting performance.

1. Plug the USB cord into a USB power adaptor and ensure it is switched ON.
2. Use the oil supplied to lubricate the Hair Clippers. Unscrew the cap and cut off the tip of the oil tube with a pair of scissors.
3. Switch on the Hair Clippers, then gently squeeze the oil tube, applying 2 drops onto the blades (Fig 2). Leave the Hair Clippers switched ON for a further few seconds to allow the oil spread thoroughly along the length of the blades. Then, switch OFF the unit and remove any excess oil using a cloth.



⚠ WARNING

» To lubricate the blades, ensure the unit is switched ON.

3.5 Cutting Guide



Always inspect the appliance before use to ensure the clipper blades are free from hair, debris etc. For best performance, use on clean, dry hair that has been combed and is tangle-free

1. Select the desired attachment guide comb (numbered from 3 as the shortest to 25 as the longest length) and place the groove of the cutting guide onto the blades' tip at the top of the Hair Clippers (Fig 3). Firmly press the rear of the Attachment Comb onto the end of the blade until it 'clicks' and locks into position (Fig 4).

NOTICE

» You can adjust the height of the blade by pushing down the Taper Lever.

2. Place the cape around the neck of the person whose hair is being trimmed or cut.



TIP

» This person should be seated so that the top of their head is at your eye level.

3. Comb the hair as it is normally styled, be sure to comb out all knots and tangles.
4. Hold the Hair Clippers in the palm of one hand and with your thumb resting firmly on the top of the Hair Clippers. This grip provides comfortable cutting control.

NOTICE

» Although the Hair Clippers may be used left or right handed, using it right handed allows you to access the taper lever more easily.

TIP

» Ensure the hair is dry. Hair Clippers perform best with dry hair, making it easier to see how much hair is being cut.

5. To remove Attachment Comb, ensure the Hair Clippers is switched off. Pull the release tab on the rear of the Attachment Comb away from the blade and lift off.

4 Taper Control

- The Taper Lever enables fine cut adjustment for precision clipping
- To increase the cutting length, push the lever down
- To reduce the cutting length, push the lever up

5 Tips for Cutting Hair

5.1 Step 1 – Nape of the neck

- Allow the clipper to cut through the hair without forcing it at a faster rate.
- Use short strokes when cutting and initially use a long attachment comb. You can always use a shorter attachment comb later if you want a closer cut.
- Use 3mm or 6mm guide comb.
- Hold the Hair Clippers with the blade teeth pointing upwards. Begin at the centre of the head at the base of the neck.
- Slowly lift the Hair Clippers, work your way up and outwards through the hair, trimming just a little at a time .

5.2 Step 2 – Back & Side of the Head

- With the 10mm or 13mm guide comb, cut the hair at the back of the head.

5.3 Step 3 – Side of the Head

- With the 10mm or 13mm guide comb, trim sideburns.
- Then change to the longer 22mm guide comb and continue to cut the top of the head.
- Use the left and right ear combs to trim around the ears.

5.4 Step 4 – Top of the Head

- Using the 25mm guide comb, cut the hair on the top of the head against the direction in which the hair normally grows.
- For longer hair, use the scissors provided. Lift the hair on the top of the head with your fingers & cut to the desired length.
- Always work from the back of the head.

5.5 Step 5 – To Finish

- Use the Hair Clippers without any attachment comb for close trimming around the base and sides of the neck.
- To produce a clean straight line at the sideburns, reverse the clipper. Place the Hair Clippers at right angles to the head, tips of the blade lightly touching the skin and work downwards.

5.6 Creating an All-Over Even Cut

- Hold the Hair Clippers to the front of your hair with the blades pointing towards the back of your head and move the Hair Clippers towards your crown. Repeat as necessary, moving in rows from the front and the sides of your head to the back.
- You should achieve an even length cut all over your head.

5.7 Outlining

- To tidy up the edges around your cut e.g. neckline and sideburns, detach the attachment comb.
- Hold the appliance upside down, so the front of the Hair Clippers is facing towards your head.
- Hold the Hair Clippers straight on your sideburns or neckline and move the Hair Clippers downwards. This will give you a clean, smooth finish.

5.8 Storage

- When not in use, unplug the appliance and store out of reach of children in a safe, dry location. Never wrap the cord around the appliance as this will cause the cord to wear prematurely and break. Handle the cord carefully, and avoid jerking, twisting or straining especially at plug connections.

5.9 Barber's Cape with Suction Cups

- Use the suction cups along with the barber's cape to catch hair clippings during a haircut for an easier cleanup.
- Position the barber cape around your neck and adjust accordingly. The cape should drape over their shoulders and cover your chest.
- Loop the hooks of the suction cups to the ends of the barber cape.
- Attach the suction cups to a height that will allow fallen hair to catch easily onto the cape.
- Pull the hooks of the suction cup downward while applying pressure to a glass or mirror surface.

6 Disposal

At the end of its working life, do not throw this product out with your household rubbish.
Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.

Please keep the original packaging carton and materials in a safe place. It will help to prevent any damage if the product needs to be transported in the future. In the event it is to be disposed of, please recycle all packaging material where possible.

If you require another copy of this instruction manual, please contact **customercare@balcobrands.com** to obtain an electronic copy.

7 Cleaning & Maintenance

Before cleaning the Hair Clippers ensure it is turned off and unplugged from the power outlet.

⚠ CAUTION

» Keep the appliance and the USB CORD dry. Do not rinse or submerge the clipper body or blades. Only clean the appliance and the USB cord with the cleaning brush supplied. Never use compressed air, scouring pads, abrasive cleaning agents or aggressive liquids such as alcohol, petrol or acetone to clean the appliance. Do not use any sharp objects to clean the appliance.



To maintain optimum performance, the appliance should be cleaned after each use:

- Remove the attachment comb - the attachment combs can be rinsed under water.
  Please ensure combs are dried thoroughly before storage or further use.
- Using the cleaning brush, brush and blow away any remaining hair from the blades and from the neck.
- Do not disassemble the blades or the Hair Clippers.
- Clean the appliance after every use.
- To keep the appliance working properly, oil it with light machine oil regularly.

8 Warranty

Please contact our service hotline by phone or e-mail before sending in the device. This allows us to provide support in the event of possible operator errors.

8.1 Warranty conditions

Dear Customer,
The **ALDI warranty** is a full warranty offering you the following benefits:

Warranty period	1 year from date of purchase.
Costs	Costs: Free repair/exchange or refund. No transport costs.
Email	customercare@balcobrands.com
Hotline	1300 663 907
Phone lines available	Mon-Fri 8:30am - 6:00pm AEST

In order to make a claim under the warranty, please send us:

- The faulty item with all component parts, the original receipt and the warranty card properly completed.

The warranty does not cover damage caused by:

- Accident or unanticipated events (e.g. lightning, water, fire).
- Improper use or transport.
- Failure to follow the safety and maintenance instructions.
- Other improper treatment or modification of the product.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state but this warranty is not intended to exceed statutory minimum requirements beyond what is included above.
This warranty does not limit the statutory obligation of the seller arising from any implied warranties. The period of warranty can only be extended in accordance with applicable law.
Neither the service company nor ALDI will assume any liability fordata or settings stored on any returned product.

ALDI

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PROFESSIONAL CORDLESS CLIPPERS

Warranty Details

REGISTER YOUR PURCHASE AT www.aldi.com.au/en/about-aldi/product-registration/ TO KEEP UP-TO-DATE WITH IMPORTANT PRODUCT INFORMATION

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AFTER SALES SUPPORT

☎ (AU) 1300 663 907

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MODEL: AP180320 | Sellable ID: 742897 | 08/2026

1 YEAR WARRANTY

ALDI

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PROFESSIONAL CORDLES CLIPPERS

Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 663 907 or write to us at:

Balco Brands Pty Ltd

PO Box 537 Bayswater Business Centre, Victoria, Australia

1300 663 907 - Hours: Mon-Fri 8:30am - 6:00pm AEST

customercare@balcobrands.com

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1 YEAR WARRANTY

CUTTING GUIDE COMB	LENGTH (MM)
1	3
2	6
3	10
4	13
5	16
6	19
7	22
8	25

Note: Lengths are approximate and to be used as a general guide only

Keep this section in your wallet or carry bag for a travel friendly cutting giude.

Cutting Guide

Comb	Length (mm)
1	3
2	6
3	10
4	13
5	16
6	19
7	22
8	25

Note: Lengths are approximate and to be used as a general guide only.



Made in China

V1-0
08/26