



Hair Curler

Model Number: HCI004

INSTRUCTION MANUAL

Welcome

Congratulations on choosing to buy a Visage® product. All products brought to you by Visage® are manufactured to the highest standards of performance and safety, and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 1 Year Warranty.

We hope you will enjoy using your purchase for many years to come.



AFTER SALES SUPPORT
2 3 405 1300 663 907

Customercare@winplus.com.au MODEL: HCI004 PRODUCT CODE: 49555 04/2015

Contents

Welcome	2
Warranty Details	4
General Information & Safety Instructions	5
Assembly & Parts List	8
Getting Started	9
Before First Use	9
Preparing Your Hair	9
Temperature Setting	9
Automatic Shut-Off	9
Instructions	10
Use	10
Timer Function	11
How To Curl Your Hair	11
Changing Barrels	11
Cleaning & Storage	12
FAQ	13
Technical Specifications	13
Repair and Refurbished Goods or Parts Notice	14
Notes	15



AFTER SALES SUPPORT 3 3 405 1300 663 907



Hair Curler

Warranty Details

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



AFTER SALES SUPPORT

Customercare@winplus.com.au MODEL: HCI004 PRODUCT CODE: 49555 0X/2015

General Information & Safety Instructions

Read this manual thoroughly before first use and keep it in a safe place for future reference, along with warranty card, purchase receipt and packaging. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to.

Follow all instructions and take notice of all warnings to reduce risk of fire or electric shock.

- Do not use in dusty conditions
- Do not drop the Hair Curler. Dropping or rough use of the unit may cause damage.
- Do not place near strong magnets or strong electric currents.
- If the Hair Curler is not in use, turn off and unplug from any power source.
- Do not attempt to repair, open or alter any components of the Hair Curler. In the case
 of improper usage or if you have opened, altered and repaired the product yourself, all
 guarantees are void.
- The supplier does not accept responsibility for additional or consequential damage other than covered by legal product responsibility.
- The supplier is not responsible for the end use of this product including any improper use or when used for purposes that are not specified.



General Safety Warnings

- 1. Read all instructions before operating the Hair Curler for the first time. Please keep these instructions in a safe place, and ensure you include them if you pass the Hair Curler on to a new owner.
- 2. This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments; bed and breakfast type environments.
- 3. Do not use the appliance for other than intended or specified purposes.
- 4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- 5. Do not reach for the appliance if it is submerged in water. Unplug immediately.
- 6. Do not use in the shower or bath.
- 7. Do not place or store the appliance where it can fall or be pulled into a sink or bath.
- 8. Do not leave your Hair Curler unattended when power is connected.
- 9. To avoid electrical shock, do not place the cord, plug or Hair Curler in water or other liquids.
- 10. Keep the Hair Curler and power cable away from heat sources and hot surfaces.



General Safety Warnings cont.

- 11. Always protect the power cable from undue flexing and wearing do not allow the cable to hang off the edge of the counter or table.
- 12. If the supplied cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- **13**. Do not use this appliance with an external timer or separate remote-control system of any kind.
- 14. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- **15.** Unit reaches very high temperatures when in use. Take care to avoid contact between the hot surfaces of the barrels and the skin.
- 16. The integrated safety stand is intended to support the appliance on a flat surface when the product is switched off only. The appliance must not be switched on or operated while placed on a surface sensitive to heat (such as wood or fabric).

17. NEVER touch the heated barrel.

- 18. The Hair Curler remains a scalding hazard long after use.
- 19. Attachments may get hot during use. Allow them to cool before handling.
- 20. Do not drop or insert any object into an opening.
- 21. Do not use any attachments other than those supplied with this product.
- 22. After use, do not wrap the cord around the appliance as, in time, this may cause the cord to fracture. Coil cord loosely by the side of the appliance in storage.
- 23. Allow the Hair Curler to cool completely before storing.
- 24. Do not allow the cord to contact the hot barrels.



WARNING: Do not use this appliance near water



AFTER SALES SUPPORT

7

Assembly & Parts List



- 1. Hair Curler Handle
- 2. Swivel Cord
- 3. 19mm Barrel

- 4. 19/32mm Barrel
- 5. 25mm Barrel
- 6. Heatproof Finger Glove

LCD Display & Buttons



- 7. Timer On Button
- 8. Temperature Up Button
- 9. Timer/Lock Button
- **10.** Temperature Down Button
- 11. On/Off Button



AFTER SALES SUPPORT

8

Getting Started

Before First Use

Remove any packaging material and promotion labels before using your Hair Curler for the first time.

NOTE: Ensure the Hair Curler, cord and plug are not damaged and in good working order before disposing of the original packaging.

Preparing Your Hair

Ensure your hair is clean and completely dry before using the Hair Curler. Comb through hair to prevent knots and tangles.

It is recommended to use an anti-frizz spray or styling mousse before using the Hair Curler as the static from the barrels can result in unwanted frizz.

Temperature Setting

The Visage Hair Curler has variable temperature control ranging from 130°C - 200°C, in 10°C increments. The table below is a guide only, consult a hair professional if you are unsure what setting is best suited to your hair type.

Temperature Setting Guide		
Temperature Setting	Hair Type	
130°C	Fine, bleached or chemically treated hair	
140°C		
150°C	Thin, easy to curl hair	
160°C	Normalhair	
170°C	Normal hair	
180°C	Curly, wavy hair	
190°C	Thick have to ot to heir	
200°C	Thick, hard to style hair	

Automatic Shut-Off

This appliance has an automatic shut-off safety feature. The appliance will turn off automatically after 30 minutes. In the case the unit is accidentally left on this feature will ensure it safely turns off.



AFTER SALES SUPPORT

Instructions

Use

- 1. Select your desired barrel to use.
- 2. Insert the barrel into the Hair Curler, ensuring the flat edges line up. The barrel should lock into place by the internal magnets.
- 3. Plug the Hair Curler into a mains power outlet and turn on.

WARNING: If the barrel does not connect in the to handle firmly, do not use, contact customer service immediately.

NOTE: The safety rest should be facing opposite the control panel.

- 4. Hold the On/Off button for 3 seconds to turn On.
- The display will be flashing. Use the + or buttons to set the desired temperature. After a few seconds the set temperature will automatically lock; this will be evident by the 5 symbol being displayed.

NOTE: The default temperature is 130°C, you can change the temperature in 10°C increments up to 200°C.

WARNING: The curler will start heating straight away. Do not touch the barrels when in use as there is a risk of being burnt.





- 6. Once the set temperature has been reached, the display will stop flashing and the curler is ready to use.
- 7. To change the temperature again, press and hold the Timer/Lock button until the δ symbol disappears. Use the + or buttons to change the temperature.

NOTE: If you select a lower temperature than already set, the unit may take some time to cool back to that temperature. It is recommended to set a lower temperature first.

WARNING: Always use the Hair Curler with the included glove. Take extreme care to avoid contact between the hot barrels and skin.

8. When finished, hold the On/Off button to switch off. Utilise the safety stand on the barrels to rest the Hair Curler whilst it cools down.



AFTER SALES SUPPORT 10 2 (AUS) 1300 663 907

Instructions

Timer Function

The Hair Curler has a handy timer function that lets you choose from 3 time settings (5, 8 or 10 seconds) to achieve different levels of curls.

Time	Results
5 Seconds	Soft Curls
8 Seconds	Beachy Curls
10 Seconds	Tight Curls

- 1. Follow instructions listed on page 8 to step 6.
- **2.** Press the Timer/Lock button to select between the 5, 8 or 10 second setting. The display will show which time setting you have selected with a small corresponding number in the bottom left.
- 3. Once you have selected your time setting, press the "timer on" button to start the timer.

NOTE: Press the timer button once your section of hair is curled around the barrel.

4. Once the set time is finished, the unit will beep 3 times to indicate the set time has been reached. Release your hair at this point.

How To Curl Your Hair

1. If you are right handed wear the finger glove on your left index finger and thumb and hold the Hair Curler in your right hand

Exchange hands if you are left handed

- 2. For ease of curling section your hair and hold back the hair you do not want to curl in a hair clip
- **3.** Hold the Hair Curler close to your head and wind your hair around the barrel starting at the base of your hair
- **4.** Hold the ends of your hair close to the barrel, your fingers will be protected from the heat if you are wearing the finger glove
- 5. Press the 'timer on' button and wait for the Hair Curler to beep
- 6. Release your hair and spray with hair spray to maintain your curl

Changing Barrels

Included are three different barrel sizes; 19mm, 25mm and 19/32mm.

- 1. Ensure the unit is switched off and unplugged.
- 2. If recently used, wait until the barrels have completely cooled down and can be handled.
- 3. Pull out the barrel, it should release from the handle with minimal force.
- 4. Follow instructions listed on page 8 to start using with another barrel.



AFTER SALES SUPPORT

11 🛣 🕾 1300 663 907

Customercare@winplus.com.au

Cleaning & Storage

To clean the handle or barrels, ensure the appliance is turned off and unplugged. Let the barrels cool down completely if recently used. Use a dry cloth to wipe down the surface of the handle or barrels.

When storing the Hair Curler, ensure you do not wrap the cord around the handle as, in time, this may cause the cord to fracture. Coil cord loosely by the side of the appliance in storage.

NOTE: Always allow the appliance to cool down completely before storing.



AFTER SALES SUPPORT 12 2 4 1 300 663 907

Customercare@winplus.com.au MODEL: HCI004 PRODUCT CODE: 49555 04/2015

FAQ

Problem	Solution
The appliance won't turn on?	 Ensure the cord is plugged into a power outlet and is switched on. You must hold down the On/Off button for approx. 3 seconds to turn the unit on.
The barrels are not fitting together correctly?	 Ensure the barrels are orientated correctly according to the instructions listed on page 8. If the barrels will not lock into the handle, cease use immediately and contact customer service.
I can't change the temperature?	 The temperature selected will eventually lock into place. To change the temperature, hold the Timer/Lock button to unlock and change the temperature.

Technical Specifications

Temperature Range:	130°C - 200°C
Barrel Material:	Ceramic Titanium & Tourmaline Coated
Voltage:	100-240V 50/60Hz
Power Rating:	60W MAX
	19/32mm Barrel - 60W
	25mm Barrel - 32W
	19mm Barrel - 44W
Weight:	0.5kg
Warranty:	1 Year
Input Voltage:	AC230-240V



AFTER SALES SUPPORT 13 (1300 663 907



Hair Curler

Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 663 907 or write to us at:

Winplus Australasia PO BOX 537 Bayswater Business Centre Bayswater, VIC 3153

Winplus Help Desk 1300 663 907 (Operating Hours: Mon-Fri 08:30AM to 6:00PM)

customercare@winplus.com.au www.winplus.com.au

AFTER SALES SUPPORT





Customercare@winplus.com.au MODEL: HCI004 PRODUCT CODE: 49555 04/2015

Notes

ViSAGE

___||

____ |