

MAXIMUS
BY
ViSAGE™

**RAPID HAIR
CLIPPERS**

A BARBER IN THE PALM OF YOUR HAND



Model Number: AP200040

Product Number: 702764

INSTRUCTION MANUAL

Version 1.5 - Issued 03/08/20



Welcome

Congratulations on purchasing a Visage® product. All products brought to you by Visage® are manufactured to the highest standards of performance and safety, as part of our philosophy of customer service and satisfaction. We offer a comprehensive 1 Year Warranty.

We hope you will enjoy using your Cordless Rapid Hair Clippers for many years to come.

AFTER SALES SUPPORT

  1300 663 907

 customer care@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020



Contents

Welcome	2
Warranty Details	4
General Safety Instructions	6
Product Overview	8
Features	8
Technical Specifications	8
Assembly & Parts List	9
Getting Started	10
Before Cutting Hair	10
Charging the Battery	10
Optimising the Lifetime of the Rechargeable Batteries	10
Changing the Combs	10
Lubricating the Blades	10
Tips for Cutting Hair	12
Outlining	12
Disposal	13
Cleaning & Maintenance	13
Storage	13
FAQs	14
Repair and Refurbished Goods or Parts Notice	15

AFTER SALES SUPPORT

 **AUS** 1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020





ViSAGE®

RAPID HAIR CLIPPERS



Warranty Details

REGISTER YOUR PURCHASE AT www.aldi.com.au/en/about-aldi/product-registration/ TO KEEP UP-TO-DATE WITH IMPORTANT PRODUCT INFORMATION

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AFTER SALES SUPPORT

  1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020



Warranty Note

If you experience any issues with this product, or its performance is not what you had expected, please contact us at Balco Brands

It is likely that we can resolve any problems for you via phone or email.

We can be reached on:

Phone: 1300 663 907 (Mon - Fri; 8:30am - 6:00pm EST)

Email: customercare@balcobrands.com

Web: www.balcobrands.com

General Safety Instructions

Before using the appliance for the first time, you must read and understand the operation manual completely

General Safety Warnings

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. Always check the appliance before you use it. Do not use the appliance if the blades are damaged or broken, as this may cause injury.
4. Always make sure blades are aligned properly.
5. This appliance is intended for cutting human hair only.
6. Do not use the appliance to cut artificial hair or animal hair.
7. This appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
8. This appliance contains batteries that are non-replaceable.
9. This appliance is intended for domestic use only. It is not intended for commercial, trade or industrial use.
10. Do not operate with aerosol spray products or where oxygen is being administered.
11. Never use compressed air, scouring pads, abrasive cleaning agents or aggressive liquids such as petrol or acetone to clean the appliance.
12. Use, charge and store the appliance at a temperature between 15°C and 35°C.
13. Do not place or drop into water or other liquid.
14. Do not use in dusty conditions.
15. Do not drop the appliance. Dropping or rough use of the unit may cause damage.
16. Unless charging, always unplug this appliance from the power point immediately after use and after charging.
17. Keep the appliance and USB charging cable away from heat sources and hot surfaces.
18. Always protect the USB charging cable from undue flexing and wearing – do not allow the cable to hang off edge of the counter or table.
19. The supplier is not responsible for the end use of this appliance including any improper use or when used for purposes that are not specified.
20. Do not attempt to repair, open or alter any components of this appliance. In the case of improper usage or if you have opened, altered and repaired the product yourself, all guarantees are void.

AFTER SALES SUPPORT

 (AUS) 1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020

1

YEAR WARRANTY

21. The supplier does not accept responsibility for additional or consequential damage other than covered by legal product responsibility.
22. The supply terminals are not to be short-circuited.
23. **WARNING:** Detach the hand-held part from the supply cord and seal the supply terminals before cleaning it in water.
24. Do not place or store the appliance where it can fall or be pulled into a sink or bath.
25. The water resistance rating of this appliance is IPX5, which means it is suitable for cleaning under an open water tap.



Suitable for cleaning under an open water tap

This product has been tested to AS/NZS 60335.1 and AS/NZS 60335.2.8.

AFTER SALES SUPPORT

 **AUS** 1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020




Product Overview

Features

- 9 cutting guide combs: (1.5, 2, 2.5, 3, 4.5, 6, 9, 12, 15mm)
- Ergonomic Design
- Water Resistant: IPX5
- Fast Charge 10 minutes for 5 minutes trimming time
- Detachable cutting blade for easy cleaning
- LED indicator light

Technical Specifications

Model Specification:	AP200040
Warranty:	1 Year
Battery:	700mAh
Indicators:	LED charging indicator
Power system:	Cordless (rechargeable)
Input Rating:	5V 
Water resistance rating:	IPX5

AFTER SALES SUPPORT



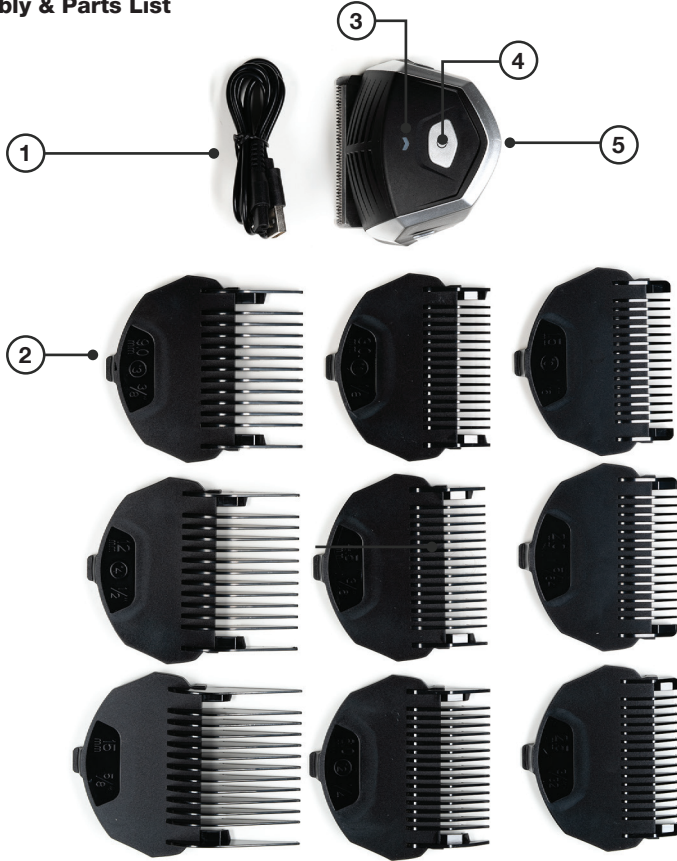
 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020



Product Overview

Assembly & Parts List




1. USB charging cable
2. 9 x guide combs
3. Charging indicator light
4. On off switch
5. Charging port
6. Oil*

7. Cleaning brush*
8. Storage pouch*
9. Instruction Manual*
10. Getting started guide*
11. Warranty Card*

* Not pictured

AFTER SALES SUPPORT

 (AUS) 1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020



Getting Started

Before Cutting Hair

Remove any packaging material and labels before using your Rapid Hair Clippers for the first time. Fully unwind the USB cord and inspect it for damage. Do not use the appliance if any part has been damaged. In case of damage, contact our after-sales support line for advice on a replacement or return.

Charging the Battery

- Before using your Rapid Hair Clippers for the first time, charge it fully for 4 hours
- Plug the USB charging cord into your Rapid Hair Clippers and then plug the USB end into a USB power source. Please ensure that the Rapid Hair Clippers ON/OFF switch is OFF. The charging indicator light will glow red to indicate that it is charging and turns to green once fully charged

Optimising the Lifetime of the Rechargeable Batteries

Discharge the rechargeable batteries completely twice a year by letting the motor run until it stops. Then fully recharge the batteries.

Changing the Combs

- Switch the clipper off before changing the combs
- To attach the guide comb, hook the front edge of the guide comb to the front teeth of the blade. Push the back of the guide comb down until you hear a “click”. The guide comb is now in place. (See fig 1. for reference)
- To remove the guide comb, pull the release tab on the back of the guide comb until it clicks off the blade.
- Use the Rapid Hair Clippers without any combs for the closest possible cut.



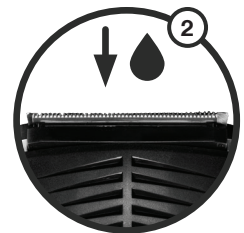
WARNING! INJURIES & MATERIAL DAMAGE DUE TO INCORRECT HANDLING. DO NOT USE THE APPLIANCE IF THE TEETH ARE DAMAGED OR MISSING FROM THE BLADE OR IF THE BLADES ARE MISALIGNED AS INJURY MAY OCCUR

Lubricating the Blades

It is highly recommended before each use to lubricate the blades with the oil provided. This ensures optimum cutting performance.

1. Plug the USB cord into a USB power adaptor and ensure it is switched ON
2. Use the oil supplied to lubricate the Rapid Hair Clippers. Unscrew the cap and cut off the tip of the oil tube with a pair of scissors
3. Switch on the Rapid Hair Clippers, then gently squeeze the oil tube, applying 2 drops onto the blades (Fig 2). Leave the Rapid Hair Clippers switched ON for a further few seconds to allow the oil spread thoroughly along the length of the blades. Then, switch OFF the unit and remove any excess oil using a cloth

NOTE: To lubricate the blades, ensure the unit is switched ON.



AFTER SALES SUPPORT

 (AUS) 1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020



Getting Started

Cutting Guide

Always inspect the appliance before use to ensure the clipper blades are free from hair, debris etc. For best performance, use on clean, dry hair that has been combed and tangle-free

1. Select the desired guide comb (numbered from 1.5 as the shortest to 15 as the longest length) and place the groove of the cutting guide onto the blades' tip at the top of the Rapid Hair Clippers (Fig 3). Firmly press the rear of the guide comb onto the end of the blade until it 'clicks' and locks into position (Fig 4)
2. Place a cape or towel around your neck or around the neck of the person whose hair is being trimmed

TIP: This person should be seated so that the top of their head is at your eye level

3. Comb the hair as it is normally styled, be sure to comb out all knots and tangles

TIP: Ensure the hair is dry. Rapid Hair Clippers perform best with dry hair, making it easier to see how much hair is being cut

4. There are many ways to hold the Rapid Hair Clippers due to its ergonomic design. Below are the recommended ways to hold the Rapid Hair Clippers, depending on the use.
 - For clipping the top of the head see Figure 1.
 - For clipping the back of the head see Figure 2.
 - For clipping the sides of the head see Figure 3.
 - For any finishing work or close trimming see Figure 4.



AFTER SALES SUPPORT

 (AUS) 1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020



Getting Started

Tips for Cutting Hair

Step 1 – Nape of the neck

- Allow the clipper to cut through the hair without forcing it at a faster rate
- Use short strokes when cutting and initially use a long guide comb. You can always use a shorter guide comb later if you want a closer cut.
- Use 3mm or 6mm guide comb
- Hold the Rapid Hair Clippers with the blade teeth pointing upwards. Begin starting at the centre of the head at the base of the neck
- Slowly lift the Rapid Hair Clippers, work your way up and outwards through the hair, trimming just a little at a time

Step 2 – Back & Side of the Head

- With the 9mm or 12mm guide comb, cut the hair at the back of the head

Step 3 – Side of the Head

- With the 3mm or 6mm guide comb, trim sideburns
- Then change to the longer 12mm or 15mm guide comb and continue to cut the top of the head

Step 4 – Top of the Head

- Using the 12mm or 15mm guide comb, cut the hair on the top of the head against the direction in which the hair normally grows
- For longer hair, use scissors. Lift the hair on the top of the head with your fingers and cut to the desired length
- Always work from the back of the head

Step 5 – To Finish

- Use the Rapid Hair Clippers without any guide comb for close trimming around the base and sides of the neck
- To produce a clean straight line at the sideburns, reverse the clipper. Place the Rapid Hair Clippers at right angles to the head, tips of the blade lightly touching the skin and work downwards
- Hold the Rapid Hair Clippers to the front of your hair with the blades pointing towards the back of your head and move the Rapid Hair Clippers towards your crown. Repeat as necessary, moving in rows from the front and the sides of your head to the back
- You should achieve an even length cut all over your head

Outlining

- To tidy up the edges around your cut e.g. neckline and sideburns, detach the guide comb
- Hold the appliance upside down, so the front of the Rapid Hair Clippers is facing towards your head
- Hold the Rapid Hair Clippers straight on your sideburns or neckline and move the Rapid Hair Clippers downwards. This will give you a clean, smooth finish

AFTER SALES SUPPORT



 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020



Disposal

At the end of its working life, do not throw this product out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.

Please keep the original packaging carton and materials in a safe place. It will help to prevent any damage if the product needs to be transported in the future. In the event it is to be disposed of, please recycle all packaging material where possible.

If you require another copy of this instruction manual, please contact customercare@balcobrands.com to obtain an electronic copy.

Cleaning & Maintenance

Before cleaning the Rapid Hair Clippers ensure they are turned off and unplugged from power.

To maintain optimum performance, the appliance should be cleaned after each use:

- Remove the guide comb - the guide combs can be rinsed under water.
Please ensure comb's surfaces are dried thoroughly before storage or further use.
- Using the cleaning brush, brush and blow away any remaining hair from the blades and from the neck
- Do not disassemble the blades or the Rapid Hair Clippers
- Clean the appliance after every use

Storage

- When not in use, unplug the appliance and store out of reach of children in a safe, dry location. Never wrap the cord around the appliance as this will cause the cord to wear prematurely and break. Handle the cord carefully, and avoid jerking, twisting or straining especially at plug connections

AFTER SALES SUPPORT

 **AUS** 1300 663 907

 customercare@balcobrands.com


MODEL: AP200040 PRODUCT CODE: 702764 12/2020



FAQs

Problem	Solution
I am finding it difficult to clean the blade	The blade is removable and can be rinsed under water.
Is this shaver good for a bald shaver?	This clipper will not shave clean, it will leave approx 0.4mm of stubble.
Why isn't my trimmer turning on?	Ensure the batteries being used are fully charged. Press the on/off button.
How do I do an all-over cut?	For one all-over cut length, attach the desired guide comb and slowly guide the clipper through the hair against the direction the hair normally grows.

AFTER SALES SUPPORT

  1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020





ViSAGE®

RAPID HAIR CLIPPERS

Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost.

We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 663 907 or write to us at:



Balco Brands Pty Ltd

PO Box 537 Bayswater Business Centre, Victoria, Australia

1300 663 907 - Hours: Mon-Fri 8:30am - 6:00pm AEST

customercare@balcobrands.com

AFTER SALES SUPPORT

  1300 663 907

 customercare@balcobrands.com

MODEL: AP200040 PRODUCT CODE: 702764 12/2020



MAXIMUS
BY
ViSAGE®